

Drop-In Services

Organisation	Is support dependent on NRM?	Who can be supported?	Contact - Email	Phone	Website
The SAMS Survivor Care Project			care@samspartnership.org.uk		
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	
				The SAMS Survivor Care Project offers a triangle of community-based support to provide survivors of modern slavery who are living within local communities. This includes Befriending, Mentoring and Practical Help. Community volunteers with the right skills and experience are trained to meet on a weekly basis/bi-weekly to help through befriending.	

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Azalea	No	Women	encompass@azalea.org.uk	01582 227303	https://www.azalea.org.uk
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	
Women who are working in the commercial sex industry. The drop-in service is not suitable for women involved in other forms of exploitation.	None	Luton	Approximately 60 women at any drop-in session	The Drop-In offers a welcoming, homely environment where women have the chance to step away from the pressures and dangers they regularly experience and find a place of rest. It is well stocked with food, basic supplies and there are regular arts and crafts sessions run by our volunteer team.	

				We run an additional weekly Alpha group for women who want to explore the Christian faith that starts with a home-cooked meal followed by worship and discussion.
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BAWSO			info@bawso.org.uk	029 20644 633	http://www.bawso.org.uk/
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		Cardiff, Caerphilly, Merthyr, Newport, Swansea, Wrexham			

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Burnham & Berrow Health Campus			Lynne.humphries1@nhs.net	0127 879 5445	https://www.burnhamandberrowmedicalcentre.co.uk/pages/Clinics--Services
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British Red Cross	Outside NRM process/positive or negative CG	Women Men Transgender Families	antitrafficking@redcross.org.uk		https://www.redcross.org.uk/about-us/what-we-do/modern-slavery-and-trafficking
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<p>Services open to other vulnerable groups which sometimes includes victims of trafficking. Each referral will be assessed and triaged depending on need, risk, and capacity to respond.</p> <p>No national criteria, varies across the UK. Asylum seekers, refugees and in certain locations undocumented/vulnerable migrants.</p> <p>Survivors with high needs (eg drug or alcohol addiction): whilst we don't specialise in working with people with drug and alcohol addictions, we don't exclude people and our staff are trained to deal with complex and challenging situations.</p> <p>We aim to make sure our drop-ins are accessible and meet our beneficiaries' needs. We are always looking for feedback and ways to improve our accessibility for people who have a disability or long-term health condition.</p>	<p>We provide initial short-term support and longer-term casework that is based on need and a case-by-case assessment.</p>	<p>The British Red Cross is a national organisation, and we have Anti-trafficking focal points in four regions across the UK (London, East Midlands, Yorkshire and Humberside and the North West).</p>	<p>Please contact us and we can assess the situation, either the Anti-trafficking or Emergency Response team should be able to offer support.</p>	<p>Every drop in has a slightly different offer but we aim to support people to address their immediate needs. This can include casework and advocacy to ensure people are aware of and accessing support in line with their entitlements; facilitating access to legal advice and destitution provisions. We have a safeguarding policy and all staff and volunteers are trained in safeguarding. If clients do not show up to drop-in depending on the situation advice from a Safeguarding Officer will be sought and appropriate steps taken to ensure we have done everything we can to safeguard a beneficiary. Local referral pathways have been developed - sometimes we have MoUs in place with specialists who attend drop-ins and other organisations use our premises to offer their expertise.</p> <p>Refugee Support drop-in centres are available in most cities across the UK offering emergency help, one-to-one support and casework assistance for asylum seekers, refugees and migrants.</p> <p>To find a drop-in near you: https://www.redcross.org.uk/get-help/get-help-as-a-refugee/contact-your-local-refugee-service</p>	

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Causeway	Outside NRM process/positive or negative CG	Women Men Transgender Children Families		03333 055 336	wearecauseway.org.uk
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	
<p>Must have indicators or experience of modern slavery/human trafficking</p> <p>Support is available for survivors with high needs (eg drug or alcohol addiction) and with physical or learning disabilities.</p>	None	North West, North East England, and South Yorkshire	Client to staff ratio is 1:5. Upper limit of 30 (3-4 staff at each drop in)	<p>Peer support, Housing and welfare advice, Therapy/Counselling, Employment advice, Language classes, Health and well-being activities, signposting to local services, crisis support.</p> <p>If clients do not show up to drop-in we follow our safeguarding concern policy. Most clients who attend are part of the Integration Support Programme or the NRM and are known to us as part of ongoing support. Drop Ins are part of the Integration Support Programme and are available pre, non, during and post NRM. Support needs can be accessed and the most appropriate form of support given. Support is specific and specialised for survivors of modern day slavery. Community Connections programme is provided and signposting to local services as well as ongoing tailored support to individuals.</p>	

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Haven of Light		Women Men Transgender Children Families	info@havenoflight.uk	0149 253 4091	https://www.havenoflight.co.uk/
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	
Support is specifically for victims of trafficking Survivors with high needs (eg drug or alcohol addiction): we would connect them to local agencies which have the experience and knowledge of these issues. Support is available for survivors with physical or learning disabilities.	None	North Wales	2	Housing and welfare advice, Therapy/counselling, Employment advice, language classes, Guidance on voluntary returns, Immigration advice, health check We work in partnership with the local voluntary council and also the safeguarding team of the health board.	

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Hull Homeless Community Project	No – it is open to all vulnerable groups, which sometimes include survivors of trafficking	Men Women Transgender All nationalities Many clients are ‘high needs’ People with physical disabilities and learning disabilities welcomed	info@hullhomeless.co.uk	01482 231278	www.hullhomeless.co.uk
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	
	Drop-in is open 0900-1600 and is complemented by home visits	Hull	2 in a single support session. Unlimited waiting list	<p>Peer support, housing and welfare advice, employment advice. 1 day - probation support for those vulnerable because of a housing need and/or Modern Slavery confirmed or suspected. 2nd day women specific drop in situated in a safe environment for any adult female in crisis, with a housing need. abuse/destitution/exploitation/Modern Slavery/probation/victim of crime/pregnant/rough sleeping/sofa surfing and so on</p> <p>If clients expected to attend do not attend: Drop in is voluntary for most clients, however we do have many who have to come as part of their probation order. We have a strong network of partners to locate people if urgent. We also visit in the community and home visits, it may be someone does not feel comfortable attending or may still be in crisis, in which case we make allowances. Those we are expecting will be visited off site. Obvious consequences for those on probation who do not attend. Community safety and central policing teams will use our drop in as</p>	

weekly welfare check for rough sleepers where we can report to the teams we have seen them and they are well.

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Kalayaan	Outside NRM process/positive or negative CG	Women Men Transgender	info@kalayaan.org.uk	0207 243 2942	http://www.kalayaan.org.uk/
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	
Open to other vulnerable groups which sometimes include victims of trafficking. Kalayaan supports migrant domestic workers - those who arrive on the Overseas Domestic Worker or Tier 5 International Agreement visa categories Support is not available for survivors with high needs (eg drug or alcohol addiction) or with physical or learning disabilities	None	London		Employment advice, Language classes, Immigration advice. Kalayaan runs a community centre which migrant domestic workers are free to use to rest, socialise with other workers or seek advice. We offer advice appointments Monday - Friday and select Sundays. Clients who miss appointments are followed up by phone / email to see if they would like to reschedule. Kalayaan works closely with trusted advisors and professionals on our client's legal and health matters. For those requiring safe accommodation, we refer to the Salvation Army or in emergency cases, contact Bakhita House. Kalayaan offers preparation classes to service users who are studying for the Life in the UK test and the SELTs exam, both required to apply for settlement. We also run volunteer led English classes in our centre on Sundays. These classes are not certificated but provide an opportunity for workers to practise English and prepare for formal classes.	

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Rebuild Project			lesley@rebuildproject.org	0739 888 7922	www.rebuildproject.org
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	

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Refugee Council – Trafficked Children’s Project	No	Children	TraffickedChildren@refugeecouncil.org.uk	020 7346 1134	https://www.refugeecouncil.org.uk/what_we_do/childrens_services/working_with_trafficked_children
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	
Service is provided for all clients of the Refugee Children's Section, not trafficking victims specifically – under 18 asylum seeking children. Support is available for survivors with high needs (eg drug or alcohol addiction) and those with physical or learning disabilities.	None	England		Peer support, Housing and welfare advice, Therapy/counselling, Employment advice, Language classes, Immigration advice	

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The Salvation Army	Yes – need positive reasonable grounds decision	Adult men and women	ATSMentoring@salvationarmy.org.uk	07552 878570 07503669326	www.salvationarmy.org.uk
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	
Clients must be referred to the programme and have conversational English. We do not accept self-referrals. Each client's needs would be assessed by the Mentoring Coordinators to decide if the client is able to join the programme.	12 months	London, Newcastle, Nottinghamshire, West Midlands, Greater Manchester, Tyne and Wear	Dependant on volunteer mentors	Mentoring for 12 months with trained and checked volunteer mentors, meeting fortnightly in a mentee's local community. The Mentoring programme seeks to complement a survivors journey and enable individuals to achieve their goals, build confidence and grow resilience- empowering individuals with the ability to deal with future changes. Costs for a drink will be covered by the programme during the sessions.	

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Sharing Voices Bradford			info@sharingvoices.org.uk	01274 731166	www.sharingvoices.net
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	

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Snowdrop Project	Open to those with a positive CG, negative CG (that we are challenging), a pending CG decision (open to counselling)	Women Men Transgender	info@snowdropproject.co.uk	07881 997983	www.snowdropproject.co.uk
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	
This is generally available for people who are or have previously received support from Snowdrop. Support is available for survivors with high needs (eg drug or alcohol addiction) and those with physical or learning disabilities.	None	South Yorkshire	It is not a designated time so we can only deal with 2 or 3 drop-ins at a time.	Peer support, Housing and welfare advice, Therapy/counselling, Employment advice, Language classes. Snowdrop has multiple in house services that people can be referred to. There is also a good knowledge of local relevant services. Most survivors access core parts of our service but as they need less one to one support, they will simply use the service as a drop in to help them continue with their independence.	

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The Natashas Project	Outside NRM process/positive or negative CG	Women	thenatashasproject@gmail.com	07801 155 310	www.thenatashasproject.co.uk
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	
Support available for those with high needs (eg drug or alcohol addiction) and those with physical or learning disabilities	Sessions are once a week for an hour and 15mins	London	15-20	Therapeutic Restorative Dance Workshops	

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Two Saints	Outside NRM process/positive or negative CG	Women Men Transgender Families	twosaints@twosaints.org.uk	01329 234600	www.twosaints.org.uk
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	
Open to other vulnerable groups which sometimes includes victims of trafficking. Support available to survivors with high needs (eg drug or alcohol addiction) and those with physical or learning disabilities.	2 years	Hampshire		Housing and welfare advice. This is a homeless support service. Staff are trained to be aware of local support services.	

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Trevi House Ltd - Sunflower Women's Centre	Service available regardless of NRM process/positive or negative Conclusive Grounds Decision	Adult women. Children under 8 can accompany or use creche	sunflower.admin@trevihouse.org	01752977614	www.trevihouse.org
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	
Service available to all vulnerable groups, which sometimes includes victims of trafficking. Staff are offered training as to the needs and vulnerabilities of trafficking survivors, including where to refer for further support. Available to those with 'high' needs, e.g. drug and alcohol addictions.	None	Plymouth	30	Peer support Housing and welfare advice Therapy/counselling Employment advice Education and Training We work in partnership with many agencies in Plymouth to support referrals for additional support.	

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Women at the Well	Outside NRM process/positive or negative CG	Women	roxanne.wilkins@watw.org.uk	0207 520 1710	watw.org.uk
Criteria for accessing services	Time Limit	Where is support provided?	How many people can be supported?	What services are available?	
Open to other vulnerable groups which sometimes includes victims of trafficking We are a service which supports women who are involved in sexual exploitation and or street based prostitution who usually have other vulnerabilities such as homelessness, substance misuse, anti-social behaviour, physical and mental health issues. Support available to survivors with high needs (eg drug or alcohol addiction) and those with physical or learning disabilities.		London		Housing and welfare advice, Therapy/counselling, Support to connect to other services The drop in is Monday to Friday 12-3.30 p.m. Some services are limited to those who are street homeless, e.g. showers and laundry. We are not a day centre - we provide a support service and seek to actively support a client in one or more areas of their life to exit sexual exploitation. Day services providing practical and therapeutic support for women involved in prostitution including those at any stage in the NRM process as well as women who are not engaged with the NRM. We have some holistic treatments for clients and activities on a daily basis, we provide a lunch and occasionally run workshops - access to these treatments and activities are dependent on meeting our criteria.	